

Good to know

Check-out time

Check out is 11am. If you would like to stay a little later, drop by Reception and we will do our best to accommodate that for you. Additional charges may apply. Subject to availability.

Fire safety

Please take a moment to read the fire evacuation procedures, which are posted on your bedroom door. Please note, we test our fire alarm every Monday.

Transport

The closest tube stations are Piccadilly Circus (Piccadilly and Bakerloo lines), which is just a 3-minute walk away and Leicester Square (Piccadilly and Northern lines), which is just a 4-minute walk away. If you need further guidance, please contact Reception who will be happy to help.

Smoking

In accordance with UK law, smoking is not permitted in any part of the hotel, including bedrooms and public areas. If you contravene this policy you may incur a fine of £200. The use of electronic cigarettes is also prohibited.

Uber kiosks

An Uber kiosk is available in Reception to book transport and buy tickets for local theatre shows and attractions!

Umbrellas

You can rent an umbrella from Reception, available 24/7! Just £3 per 24 hours. Keep the umbrella or return later than 5 days for £30.

How is **everything?**

We want all our guests to have nothing less than a brilliant time with us.
If there's anything you feel is not up to scratch, please tell us.

We'll do everything we can to put things right.

Your bedroom

Air conditioning

The air cooling system can be turned on and off via the control panel located on the wall. Please allow a minimum of 30 minutes for the unit and room temperature to adjust.

Hairdryers

A hairdryer is located in your bedroom wardrobe or desk drawer.

Ironing

An iron and ironing board can be found in your bedroom wardrobe.

Laundry

You'll find a laundry bag and price list in your wardrobe. You can either drop off items to be washed or dry cleaned at Reception, or call '0' before 11am. Next day delivery (no service on Sunday and Bank Holidays).

Phone calls

To connect with the operator dial '0' and to contact another room, simply dial '2' followed by the room number. Please register your credit card with Reception before making a call. To make a call simply dial '9' for an outside line. Call charges apply. UK calls and 0800 numbers from 85p per minute. International calls from £2.50 per minute

Safe

There is a small safe in your wardrobe for your valuables. We regret the hotel cannot accept responsibility for the security of valuables left in your room.

Tea & coffee

A selection of tea and coffee, as well as a kettle, is available in your room.

Towels & pillows

In addition to the bathroom, additional towels and pillows may be found in your wardrobe. If you would like any more simply call us on '0'.

Your bedroom

TV

To turn on your TV, please use the channel button. We have a variety of English and foreign language channels.

Wi-Fi

We are pleased to offer fast, free Wi-Fi throughout the hotel. Select the "Thistle_WiFi" network, and follow the steps. No password needed, easy.

Eating & drinking

Breakfast

Enjoy freshly cooked dishes like bacon, sausages, eggs, and beans, or opt for veggie and vegan choices, including fruit, cereal, and pastries.

Monday - Friday: 7am - 10:30am

Weekends & bank holidays: 7am - 11am

Lunch & dinner

Why not visit our sister hotel, **Thistle Trafalgar Square**, which is just a 2-minute walk away. Here you'll find a restaurant & bar serving British and International classics.

Grab & go

We have a 24/7 "grab & go" shop in Reception offering snacks and drinks. Just pay at the Reception desk.

Costa Coffee

Located next to Reception, serving hot & cold drinks, sandwiches, cakes and more! Open every day until 8pm.

Book smart, book direct

thistle.com

Become a member and book your next trip
direct for the best rates & exclusive benefits