

Good to know

Check-out time

Check out is 11am. If you would like to stay a little later, drop by Reception and we will do our best to accommodate that for you. Additional charges may apply. Subject to availability.

Housekeeping

Our rooms are serviced throughout the day up to 6pm. If you would like yours cleaned at a specific time please contact our reception team or place the Do Not Disturb card outside your door if servicing is not required.

Fire safety

Please take a moment to read the fire evacuation procedures, which are posted on your bedroom door. Fire alarm testing is carried out at 11:30am on a Monday.

Transport

The closest tube stations are Holborn (Central and Piccadilly lines), which is just a 5-minute walk away and Tottenham Court Road (Central, Northern and Elizabeth lines), which is just a 6-minute walk away. If you need further guidance, please contact Reception who will be happy to help.

Smoking

In accordance with UK law, smoking is not permitted in any part of the hotel, including bedrooms and public areas. If you contravene this policy you may incur a fine of £200. The use of electronic cigarettes is also prohibited.

Hotel access

For your safety, our doors close daily at 9pm. The hotel can still be accessed by tapping your key card on the reader or by ringing the night bell.

Adaptors

We have a range of adaptors for electrical items available on request at the front desk.

Your bedroom

Air conditioning

The air cooling system can be turned on and off via the control panel located on the wall. Additional heaters and fans are available upon request.

Hairdryers

A hairdryer is located in your bedroom wardrobe or desk drawer.

Ironing

An iron and ironing board can be found in your bedroom wardrobe.

Laundry

You'll find a laundry bag and price list in your wardrobe. You can either drop off items to be washed or dry cleaned at Reception, or call '0' before 11am. Next day delivery (no service on Sunday and Bank Holidays).

Phone calls

To connect with the operator dial '0' and to contact another room, simply dial '2' followed by the room number. Please register your credit card with Reception before making a call. To make a call simply dial '9' for an outside line. Call charges apply. UK calls and 0800 numbers from 85p per minute International calls from £2.50 per minute.

Safe

There is a small safe in your wardrobe for your valuables. We regret the hotel cannot accept responsibility for the security of valuables left in your room.

Tea & coffee

A selection of tea and coffee, as well as a kettle, is available in your room.

Towels & pillows

In addition to the bathroom, additional towels and pillows may be found in your wardrobe. If you would like any more simply call us on '0'.

Your bedroom

TV

To turn on your TV, please use the channel button. We have a variety of English and foreign language channels.

Wi-Fi

We are pleased to offer fast, free Wi-Fi throughout the hotel. Select the "Thistle_WiFi" network, and follow the steps. No password needed, easy.

Eating & drinking

For reservations, please contact Reception on '0'.

Breakfast	Monday - Friday: 7am - 10am Weekends & bank holidays: 7am - 11am
Lunch	Every day: 12pm - 5pm
Dinner	Every day: 5pm - 10pm
Bar	Sunday - Thursday: 11am - 11pm Friday - Saturday: 11am - Midnight

Enquire at Reception for our Afternoon Tea offering.

How is everything?

We want all our guests to have nothing less than a brilliant time with us.
If there's anything you feel is not up to scratch, please tell us.

We'll do everything we can to put things right.

Book smart, book direct

thistle.com

Become a member and book your next trip direct for the best rates & exclusive benefits