

## Access Statement – The King James Edinburgh (21.1.10)

### Property:

The King James  
107 Leith Street  
Edinburgh EH1 3SW

### Pre-Arrival

Phone, fax & email:

Phone: 0871 376 9016 / +44 845 305 8316

Fax: 0871 376 9116 / +44 845 305 8355

E-mail: from the Contact us page on the hotel website

Alternative format information (available at the hotel)

- Large print
- Braille

Website accessibility (eg: font can be enlarged)

An Access Statement is available on-line.

Information about accessible public transport:

Edinburgh Airport has specific information for disabled travellers at the following link:

[www.edinburghairport.com/](http://www.edinburghairport.com/).

Accessibility of UK railway stations can be found at the following link:

[www.nationalrail.co.uk/passenger\\_services/disabled\\_passengers/](http://www.nationalrail.co.uk/passenger_services/disabled_passengers/). An example can be seen for Edinburgh Waverley Station: [www.nationalrail.co.uk/stations/sjp/EDB/stationAccessibility.xhtml](http://www.nationalrail.co.uk/stations/sjp/EDB/stationAccessibility.xhtml).

Edinburgh has many wheelchair accessible taxis. More information is available from Central Taxis:

[www.taxis-edinburgh.co.uk/](http://www.taxis-edinburgh.co.uk/) or City Cabs Edinburgh: [www.citycabs.co.uk/](http://www.citycabs.co.uk/).

There is no courtesy vehicle at this hotel.

Please be aware that some streets in the centre of Edinburgh are subject to alteration during 2010 / 2011 as they are prepared for a new tram system which is due to begin operating in early 2012. Designed to be accessible and with a direct link from Edinburgh Airport to the city centre and beyond, more information may be found at: [www.edinburghtrams.com/](http://www.edinburghtrams.com/).

Shopmobility is a scheme whereby users can hire a wheelchair or scooter to enable them to shop in comfort.

Details of how this scheme operates in Edinburgh are available at:

[www.shopmobilityuk.org/admin/ShowSite.asp?Routine=List&UserId=S00334](http://www.shopmobilityuk.org/admin/ShowSite.asp?Routine=List&UserId=S00334).

Please be aware that the hotel is situated on a hill. There are 143 bedrooms at this hotel; one on the 5th floor is designated for disabled guests. Details of the accessible room are provided further on.

**Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.** An evacuation chair with a safe working load (SWL) of 150kg is available.

**At present access to the Holyrood Suite meeting room is only possible by steps from the hotel and there are also steps between levels in The Lothian Suite.**

## Arrival, Car Parking & Entrances



There is car parking for up to 20 cars on site, with one designated space for Blue Badge holders outside the entrance. Parking in this bay is free of charge.

The designated bay is open to one side, is more than 3.6m wide and about 10m from the main entrance.

It is possible to find out about designated on-street accessible parking spaces in the area by visiting:

<http://bluebadge.direct.gov.uk>.



At present there is a 'wedge shaped' ramp from the designated parking bay up to the pavement with a gradient of 1:5. The ramp is 1000mm wide and 600mm long. Assistance is likely to be required by users. There are plans to improve this.

Alternatively there are 1 – 3 steps dependent upon the direction of approach to the hotel.

There is a gradient of up to 1:18 on the service road at the front of the hotel.



The most accessible entrance to the hotel is the front entrance.

There are 2 x sets of sliding automatic doors at the entrance a minimum of 1650mm minimum clear opening.

There is a bell push to the left of the doors 1100mm high to obtain assistance.

The doors are supervised 24 hours per day.



The hotel entrance from The King James Shopping Centre is by stairs only (5 + 6 steps) with a central handrail. The doors are a minimum of 700mm clear opening.



There is a further entrance to the hotel bar from the King James Shopping Centre. The doors are a minimum of 700mm clear opening.



There are 7 x steps with handrails to both sides at this entrance.

## Reception



Reception is on the left hand side within the main entrance, and Concierge desk is straight ahead.

There is a large, open space within the lobby in front of the reception desk. The counter is 1100mm high.

There is seating available in the area.

Additional room keys are available on request.



An induction loop for hearing aid users is available at reception – there is a sign to indicate this.

On check-in, disabled guests will be asked to complete a Personal Evacuation Plan Questionnaire in consultation with the Guest Relations Manager. All information provided will be treated in the strictest confidence. If you are likely to require assistance in the unlikely event of an evacuation please do notify us on arrival. We would also ask guests with a hearing loss to let us know so that we can provide assistive equipment during your stay.

## Public Areas



Other than the lounge area (pictured) beside reception on the ground floor, other public areas are accessible by lift or stairs.

Lounge area: There is level access to this area and there is seating with armrests and tables at various heights.

There is a choice of seating in the area, and some tables have clear space beneath them of 650mm.

Staff will provide assistance to those who need it.



Craig's Restaurant: There is lift access to Level 3 public areas from reception.

There is seating without armrests only, and clear space beneath tables of at least 650mm.

Staff will provide assistance to those who need it.



There is seating without armrests only, and clear space beneath tables of at least 650mm.

There are 3 x steps up to part of the area with handrails to both sides.

There are standard men's and women's WCs nearby; the accessible WC is on Level 2.



Boston Bean Bar: There is lift access to this bar from within the hotel, with a 930mm clear opening door to the bar, or there are 7 x steps up with a handrail to each side from The King James Shopping Centre (700mm minimum clear opening door).

There is a choice of seating, and clear space under some tables of up to 650mm.

Staff will provide assistance to those who need it.

## Public WCs



The designated accessible public toilet WC is situated on Level 2 opposite the doors to the Forth Room.

The door to the designated accessible WC is 860mm clear opening – with a door bar to aid closure. The door opens outwards into an open lobby.

There is clear floorspace in the room of 1200x1200mm minimum. The floor surface is ceramic tiles.

There is a vertical rail beside the hand basin.



There is a vertical and a fold down rail to one side of the WC and a horizontal rail on the other.

There is lateral (sideways) transfer of 1050mm to the left. The height of the WC seat is 470mm.

There is an emergency cord in the room linked to reception.

**There is currently no strobe light linked to the fire alarm system.**

There are also standard men's and women's WCs nearby.



Lifts: There are 2 x lifts between the reception area and Level 2 meeting rooms and Level 3 public areas and bedroom floors.

The size of the lifts is 1200mm deep x 1900mm wide minimum.

The lifts have automatic sliding doors 1060mm clear opening that are fitted with sensors.



Lift controls are a maximum of **1700mm high** to the emergency alarm.

There is a handrail and a mirror within the lifts.

There are currently no tactile or Braille controls in the lifts.

There is currently no audible floor announcement in the lifts.

There is currently no emergency communication point fitted with an inductive coupler for hearing aid users.

## Conference & Meeting Rooms



Meeting rooms are situated on Level 2 and from Level 3, with the Pentland and Carlton Suite on the 6th floor. There is lift access to Level 2 and the 6<sup>th</sup> floor, but steps only from Level 3 to the Holyrood Suite.

There are also 4 + 7 + 7 steps from the ground floor to Level 2 if preferred. There are currently no handrails at the first 4 x steps.

Sennheiser audible enhancement units and Infrared sound enhancement system – Audio Technica System are available.



The Lothian Suite: Situated on Level 2, there is level access to the Forth Room and Cramond Room (parts of The Lothian Suite) from the lift lobby. There is stepped access between these areas and other parts of The Lothian Suite – the Trinity and Newhaven Rooms. There are 2 sets x 2 steps between levels in the Forth and the Trinity and Newhaven Rooms, with a further 4 x steps down to the bar area in the Cramond Room.

The designated accessible WC is situated on Level 2 opposite the Forth Room.



4 x steps with handrails down to the Cramond Room and function bar (illustrated).



4 x steps with handrails up to the Holyrood Suite from Level 3 (illustrated).

The men's WC is situated opposite the Holyrood Suite.

## Accessible Bedroom



There are 143 bedrooms at this hotel; room 544 on the 5<sup>th</sup> floor is designated for disabled guests. An evacuation chair with a safe working load (SWL) of 150kg is available – stored in the Porter's Lodge.

**Advice about evacuation should you need assistance (in the unlikely event of an emergency) should be discussed directly with the hotel.**



Room 544 (a twin bedded room) has a door which is 870mm clear opening, with a minimum of 1680mm clear space opposite the door.

Door handles and keyways are between 920 – 970mm high.

There is a door viewer 1200mm high.

There is a lowered hanging rail in an open plan wardrobe.

There is clear floorspace in the bedroom of at least 2000 x 2000mm, with clear space of up to 900mm beside the beds.



The beds are 580 - 600mm high to the top of the mattress.

There are blocks available to raise the divan beds if required.

A mini bar could be used to store medication.

**Assistance may be required by some guests to open and close the curtains, or to access the safe, the iron and ironing board.**

There is clear space under the desk of 765mm.

There is a Big Button telephone but **currently no emergency button or cord beside the bed.**



**There is currently no strobe light linked to the fire alarm in the bedroom.**

Assistive Equipment:

A Big Button telephone is available.

There are 4 x text channels on TV.

Please also see sensory equipment below.

## Ensuite shower room & WC



Shower room: The door to the room is 870mm clear opening outwards into the bedroom, with 2100mm clear space opposite the door. There is currently no door bar to aid closure from inside the room.

There is clear floorspace of 1800x1500mm minimum within this room.



There are 2 x hand basins in the room. The first basin has a lever operated tap and this is situated close to the WC pan.

The second basin is larger, but does not have lever operated taps. **Some wheelchair users may find access to this basin restricted by the tiled area beneath.**

There is currently no vertical rail beside the hand basins.



There is lateral (sideways) transfer to the WC of 1200mm to the left. There is a vertical and fold down rail on one side and an angled and horizontal rail on the other.

The WC is 470mm high.

**There is currently no emergency cord linked to reception, or a strobe light linked to the fire alarm system.**



There is a level access shower, with lateral (sideways) transfer of up to 1400mm to the right.

There is a small fold down shower seat with a seat size of **150mm deep** x 440mm wide, 510mm high. There is an angled handrail beside the seat. There is also a free-standing shower seat – please see below.

The shower controls are 1160mm high.

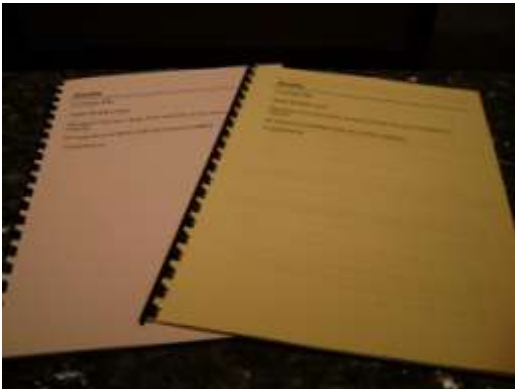


As well as a small fold down seat, a free-standing shower seat is available.

The seat is 480mm high, with seat size of 310mm deep x 500mm wide.

## **Sensory Equipment**

Guests can be offered the following assistive devices:



Large print or Braille menus.

Sennheiser audio enhancement units and an Audio Technica infra-red sound enhancement system are available.

## **Additional Information**

Your health, comfort and safety are of the utmost importance to us, therefore hotel staff have received disability awareness training. Please do contact our Guest Relations Manager if there is something that needs our attention. We will endeavour to ensure that your individual needs are met wherever reasonably possible.

However, as with all hotels, some services and equipment are subject to operational constraints (eg: lifts and other access equipment requiring service at short notice).

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